

## **BUY BACK / EXCHANGE / REFUND**

- Thanks for shopping from Okratech.
- When you shop with us, we stand behind the quality of our products and we want you to be completely satisfied with the product you have purchased.
- After 15 days, As per description of product, if not worked properly then we will exchange it within guaranteed time.
- If for any reason you are not completely satisfied with the products, you may return it within fifteen days from the date of purchase of the product for a guaranteed **MONEY BACK**, minus shipping charges and processing charges as per the terms and conditions of the Return Policy.
- If the customer want's refund, then the customer will receive refund amount within 60 Days from the date of courier.
- **Refund is possible only if the product is returned back to the Company.**
- Refund is depend on our Company Policy.