

RETURN POLICY

- Thanks for shopping from Okratech. We stand behind the quality of its products and guarantee your satisfaction.
- We do not accept return unless the item you have purchased is defective. If you receive a defective item, please contact us with the details of the product and the defects mentioned through mail. You can send the item you consider defective to the below mentioned address:

OKRATECH INTERNATIONAL MARKETING PVT LTD.
Office No.101, C-14, Sec 4,
Adarsh CHS LTD,
Shanti Nagar,
Mira Road (East),
Thane – 401107
Maharashtra.

- Upon receiving of the returned product, we will fully examine it and notify you via e-mail, whether you are entitled to a refund or replacement as a result of the defect, within a reasonable period of time. If you are entitled to a replacement or refund, we will replace the product or refund the purchase price, using the original method of payment.
- You will be responsible for paying your own shipping cost for returning your items. Shipping costs are non-refundable. In some exceptional cases, if the cost of the shipping is paid by Okratech, the shipping cost of the return product will be deducted from the refund amount.
- As per description of product, if not worked properly then only you can return the product.